

ROLE DESCRIPTION

1. ROLE DETAILS	
Job Title	Family Practitioner, Walking Together
Contract duration	Two years
Start date	May 2021
Program	Intensive Family Support Service (West)
Location	Relationships Australia South Australia, Hindmarsh Offices
Salary	Grade 4 \$74,100 - \$79,667 per annum pro rata + Super + Leave Loading + Salary Packaging
Job Status	Full Time or Part Time
Reports to	Manager, Walking Together Intensive Family Support
2. ROLE CONTEXT	
<p>The Walking Together Western Intensive Family Support Service is provided by a consortia of community-based organisations in the western region of Adelaide. Relationships Australia South Australia (RASA) is the lead agency, with Family Practitioners employed by either KWY, Bookyana or Uniting Communities Wesley Bowden. The team includes a Manager and an Intake, Assessment and Triage worker employed by RASA. The team is based at RASA Hindmarsh site and work together as a team to support families referred through the Department Human Services portal.</p> <p>Family Practitioners are responsible for supporting parents, children, young people and extended family members referred into the Intensive Family Services Program. Practitioners will provide assessment, case formulation and intensive case work for each family member and for the whole family incorporating family led decision making processes. As well, Family Practitioners will provide therapeutic support using single session and family therapy modalities.</p>	

3. ESSENTIAL CRITERIA

1. A degree in Social Work, Psychology, Social Sciences, or a Diploma in Community Services, Youth Work, Human Services, Health Sciences, or equivalent or extensive experience in similar role.
2. Demonstrated experience in complex case management, experience as a case worker and in providing therapeutic support to families at risk of entering the in the child protection system.
3. Demonstrated knowledge, experience and understanding of using evidence-based assessment and screening tools and outcome and evaluation measures.
4. Clinical and therapeutic understanding of the impacts of trauma on infants, children and the effects of inter-generational trauma.
5. Demonstrated knowledge, experience and understanding of working with Aboriginal and Torres Strait Islander families and communities.
6. Excellent oral and written skills, with the ability to learn and effectively use client data systems, write case notes and administer case planning, evaluation and outcome tools.
7. Ability to work effectively in a inter organisational team, and independently as required.
8. Knowledge of and adhere to legislative requirements in particular the Children and Young People (Safety) Act 2017.
9. Must hold a current South Australian drivers' licence, be willing to drive a work vehicle.
10. Must hold or be willing to obtain and keep current, Child Safe Environments Training (Through Their Eyes).
11. Must hold a current or be able to obtain the following: DHS Working with Children Check, Working with Vulnerable Person's Check and National Police Check.

4. DESIRABLE CRITERIA

- Qualification in Counselling in particular Narrative, Family Therapy or Single Session therapeutic modalities.
- Knowledge of or experience in using DOORS holistic screening and Outcome Star tools.
- Qualifications or training in Family Led Decision Making and Family Group Conferencing practices.

5. PRIMARY OUTCOMES AND ACCOUNTABILITIES

Under the Direction of the Walking Together Manager, provide case management for a caseload of 9 to 12 families. Provide intensive casework responses and direct support to each family for a minimum of 4 hours per week for up to 6 months. Monitor the family progression towards case plan goals, and through supervision, adjust the plan as necessary.

Direct Service Work

- Follow Walking Together consortia policies and processes.
- Provide support to families and individual family members, providing family led decision making practices.
- Deliver proscribed intake, assessments and screening processes, including safety planning.
- Develop, implement and regularly review case plans for each family.
- Assist individuals to access community resources and opportunities.

	<ul style="list-style-type: none"> • Be proactive in advocating on behalf of families and liaise regularly with the consortia partners for a collaborative, integrated approach in supporting clients.
Administration and Record Keeping	<ul style="list-style-type: none"> • Collect client data to professional standards in accordance with Walking Together policies and procedures. • Assist in the production of reports regarding program progress and results. • Prepare for and actively participate in regular supervision sessions and professional development and training. • Provide completed timesheets to employing organisation as required. • Travel log book, worker and client expenses and other brokerage administration actioned through the Manager Walking Together at RASA. • Work within Walking Together budget parameters for worker expenses and mobiles phones. • Undertake other administrative and office management tasks as required. • Practice self-care strategies and apply safety procedures in all work practices.
Walking Together Representation and Community Development	<ul style="list-style-type: none"> • Represent the program in a professional manner, acquire a working knowledge of other consortia organisations roles and mandates.
Stakeholder Engagement	<ul style="list-style-type: none"> • Undertake specific tasks allocated by Walking Together Manager relating to the promotion of the service and the enhancement of the partnership between the team members, consortia partners and key stakeholders.
Reporting	<ul style="list-style-type: none"> • Submit high quality reports as required. • Ensure that all client contact and engagement is appropriately documented and recorded on the data management system.
Other	<ul style="list-style-type: none"> • Participate proactively in Walking Together team initiatives. • Support other team members in periods of high demand and during periods of absence.
Communicating between Walking Together and employing organisation	<ul style="list-style-type: none"> • Negotiate with Walking Together Manager and your employing organisation's Manager in regards to time sheets, requesting and taking leave and requesting and undertaking professional development opportunities.