



Recruitment Selection Criteria

Front of House Staff - Glasshouse

Position Title	Front Of House Staff- Glasshouse
Section	Commercial Business Units
Division	Corporate Performance
Grade	2

Essential requirements

1. Excellent communication skills
2. A passion for delivering exceptional customer service
3. Demonstrated ability to function as an effective team member
4. Ability to work in a fast-paced, busy environment with environmental conditions such as noise, heights, dark/dim/absence of lighting
5. Physically capable of undertaking duties including but not limited to lifting, bending, carrying and standing for periods of time without restriction Work in a fast-paced, busy environment with environmental conditions such as noise, heights, dark/dim/absence of lighting.
6. Required to work weekends and evenings
7. Must hold a current NSW RSA competency card
8. Maintain a professional, neat and well groomed appearance adhering to Glasshouse uniform standards
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Desirable requirements

1. Recent experience in a front of house, customer service and/or hospitality environment
2. Previous experience working in an entertainment venue

Our Values

Communication | Accountability | Professionalism | Integrity | Teamwork

In your role at Council, you are expected to demonstrate our Values at all times. Your position description details the behaviours expected of you in your role.