

Position Description

Title:	Team Leader Together4Kids
Position Number:	20124
Agreement Coverage:	RASA Enterprise Agreement 2019
Classification Level:	Grade 6
Team:	Together4Kids
Reports To:	General Manager Children's Services
Primary Location:	Hindmarsh

Primary Objective

The Team Leader develops and maintains effective work practices and provides staff management to ensure that homeless children, aged 0 – 12 years, in partnership with their parent or carer, receive timely and appropriate therapeutic support. The Team Leader has overall responsibility for the smooth operation of the Together4Kids (T4K) team as well as having a sector wide role in advocating for children and developing programs to build skills in child focus practice across the domestic violence and homelessness sector.

The Team Leader ensures that the work and direction of T4K follows organization and contractual requirements and works closely with and provides program and organisational guidance to the T4K Senior Clinical Supervisor who is responsible for the development of clinical skills within the team.

Position Responsibilities

- Provide direct clinical services to children and indirectly through co-working.
- Develop and maintain operational activities (e.g. planning, monitoring and reporting) of the T4K program within the long term goals of the program and RASA.
- Supervise and manage the operational work of the team and resolve issues within the team.
- Provide expert advice and assistance to team members and co-case manage clients assessed as the most complex.
- Provide advice on T4K policy and procedural matters and contribute to their development.
- Oversee and contribute to the development of therapeutic group programs.
- When required conduct clinical supervision on behalf of T4K Senior Clinical Supervisor.
- In conjunction with the T4K Senior Clinical Supervisor, evaluate team skill levels and plan for the development of skills within the team.
- Provide expert advice and information in regards to the effects and responses to trauma and in child focused best practice to the sector.
- Develop and maintain status as Penelope Champion, H2H Superuser and with RASA Telehealth
- Responsibility for Department Human Services contract reporting quarterly and as requested, ensuring T4K service data is up to date, accurate and available
- Develop and maintain strategic networks and partnerships and advocate on behalf of children who are homeless.

- Consult with DV and homelessness sector workers in regards to the design and delivery of appropriate professional development programs in Child Focused Practice.

Qualifications and Experience

Essential

- A bachelor's degree (AQF Level 7) in Psychology, Early Childhood, Social Work, Counselling, Youth work, Nursing, or Mental Health or the equivalent knowledge experience.
- Significant experience in therapeutic or clinical services, early childhood education, therapeutic youth work, crisis or early intervention services.
- Demonstrated experience in a leadership role within a team.
- Experience in working with Aboriginal communities, families and services.
- Experience in working with families and children experiencing domestic violence.

Skills, Knowledge and Abilities

- Comprehensive knowledge of organisational policies and procedures.
- Ability to provide expert advice and information to staff regarding theory of change models.
- A high level of cultural competency especially in regards to working with Aboriginal families.
- Ability to manage time effectively to achieve outcomes.
- High level of interpersonal skills to resolve issues, negotiate work allocation and to develop and motivate staff.
- Ability to represent Relationships Australia (SA) and Together4Kids to build professional relationships and work collaboratively with DV and Homelessness service and other agencies.
- Ability to work competently in the Microsoft Windows environment.
- Knowledge of the effects of trauma on children and adults

Requirements

- Current valid driver's licence.
- A satisfactory DCSI check for working with children.
- A satisfactory National Criminal History Check.
- Ability to adapt and perform duties as required by changing program needs.
- Some out of hours work and inter / intra-state travel will be required.

Work Health and Safety

- Demonstrate safe work practices for personal health and safety and the health and safety of others in line with Work, Health and Safety requirements.
- Comply with any reasonable instruction that is given by RASA and co-operate with any reasonable policy or procedure of RASA relating to health or safety in the workplace.

Direct reports

Staff team of 7 .3 FTE
Including

- Children's Therapeutic Worker x 3

- Children's Therapeutic Support Worker x 3
- Senior Clinical Supervisor x 1
- Intake and Triage Worker x

Values and Behaviours

The values and behaviours expected of RASA staff are outlined in the RASA Values, Ethics and Principles statement and the RASA Shared Behaviours statement. The duties outlined in this position description are to be read in conjunction with these statements along with the values outlined below.

- Diversity** We believe that human diversity contributes to a rich and vibrant society.
We recognise the importance of culture in the lives of individuals and value cultural diversity.
We believe in each person's expression of their spirituality and the importance of all religions.
We respect the diversity of relationships between and in individuals, families and communities.
- Respect** We believe in the unique and innate worth of all individuals.
We value the right of all people to live in safety and be treated with respect.
We support an equitable, just and non-discriminatory society.
We believe in the importance of living in harmony with our environment.
- Belonging** We recognise the importance of a sense of connection and belonging in people's lives.
We value the importance of caring and loving relationships for couples, families, kin and friends.
We believe in the importance of positive and supportive relationships with the local community, between communities and in workplaces.
- Learning** We believe that people should have the opportunity to learn and change throughout their lives.
We value people's right to make choices and learn from their experiences.
We believe in the importance of working and living together and learning from each other.

Acknowledgement

I have read, understood and accept the position as documented in this position description.

Employee Name:

Signature:

Date:
