

POSITION DESCRIPTION

Position Title	Support Worker
Department/Function	Community Services
Location	Keystone Centre
Reports To (<i>Position</i>)	The Support Worker reports to the Coordinator and receives guidance from the Team Leader.
Positions Reporting to this Position	N/A
Effective Date (of PD)	January 2019
Conditions	Social Community Home Care and Disability Services Industry Award 2010 Social and Community Services Employee Level 2

Main Purpose/ Primary Objective	To support and empower clients living with a disability to live in the least restrictive environment, have access to the community and to live in the residence of their choice, while maintaining their quality of life and to become more independent through strengths based service delivery.
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Key Accountabilities/Key Result Area

Within the policies established by Lutheran Services and working in collaboration with relevant managers and employees, the occupant of this position will:

- Provide support (in conjunction with the Case Manager) to clients living with a disability in the development, implementation and review of the Individual Support Plan and Future Goal Plan;
- Empower clients living with a disability to live in the least restrictive environment and to access community activities;
- Assist and support clients living with a disability to maintain their health and well being including undertaking personal care;
- Promote and role model positive behaviours, learning experiences and skills development for clients;
- Communicate effectively and professionally with all relevant stakeholders;
- Complete, maintain and store documentation in a confidential manner; and
- Undertake other duties as required to meet operational needs.



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<p>Position Requirements <i>(Knowledge and Experience)</i></p>	<ul style="list-style-type: none"> • Incumbent will possess relevant qualifications in human service delivery and/or equivalent experience supporting individuals living with a disability. • Possession of a current Australian driver's license and compliance with the Disability Services Act 2006 screening requirements for non-government services providers are essential. • The Incumbent will also possess a Senior First Aid certificate. <p>The incumbent will be required to provide medical information relevant to this position by submitting to a pre-employment medical and be deemed fit by Lutheran Services Chief Medical Officer.</p>
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<p>Culture</p>	<p>At Lutheran Services we promote a culture that supports high and ethical performance. Our leadership team, believes a high performance culture that is characterised by:</p> <ul style="list-style-type: none"> • a learning and growing environment • a high achievement orientation • a sharing environment - information, resources, ideas and goodwill • commitment to being the best we can be • humility, fairness and openness in how we go about our work. <p>All within the context of acting in the best interests of Lutheran Services, and working in accordance with our Values.</p>
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We certify that the content of this position description is accurate:

<p>Incumbent's Signature</p>	<p style="text-align: right;"><i>Date</i></p>	<p style="text-align: center;">/ /</p>
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<p>Manager's Signature</p>	<p style="text-align: right;"><i>Date</i></p>	<p style="text-align: center;">/ /</p>
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